



BOOKING TERMS AND CONDITIONS

Thank you for booking a visit to Magdalen Farm. Please read the important information below.

Arrival and departure

- The visit starts at 10.15am where a member of staff will meet you at reception. The activities last until 1.15pm. Families can stay at the farm for an extra half an hour to eat a packed lunch brought from home.
- If you will be late arriving or need to leave early, **please tell us as soon as possible.**

Special requirements

- Please tell us at booking about:
 - Medical conditions
 - Disabilities
- We cannot cater safely for you if we are **not told in advance.**

Behaviour and supervision

- Parents/carers are responsible for their children's **behaviour and safety.**
- Activities may be stopped if supervision is insufficient or behaviour is unsafe.
- Everyone must **follow staff instructions** at all times.
- Respect the privacy of neighbours and other visitors.

Insurance

- We recommend **taking out trip insurance** for any unexpected problems.



- Families are responsible for any damage to Magdalen property.
- Magdalen is **not responsible** for loss or damage to personal belongings.

Other important information

- Any illegal or unsafe actions may lead to your booking being cancelled without refund.
- Magdalen Farm may **change these terms and conditions** at any time.